<u>Listing of Claims:</u>

(Claim 45 has been deleted and new claims 46-69 have been added)

1-44. (Previously Deleted)

45. (Currently Deleted)

46. (New)   A computer-implemented learning method comprising:

retrieving, by a first computer, materials related to a user;

permitting, by the computer, the user to access materials regarding a learning user if the user is an institute user, as determined based on an identifier of the user;

permitting a learning user to access materials for learning;

monitoring at least one of the users, and updating materials on the user based on the monitoring;

becoming aware of a learning user's understanding in an area;

allowing a learning user to access materials on a product of the institute user to learn about the product; and

keeping track of the fact that said learning user accesses the materials on the product, if said learning user accesses the materials, so as to provide such information to the institute user,

wherein at least some of the materials accessed can be retrieved by a user from another computer, which can be connected to the first computer through a network,

wherein the institute user is charged, and

wherein based on the charging, a learning user is allowed to access materials for learning, and the institute user is allowed to access materials regarding a learning user.

47. (New)   A computer-implemented learning method as recited in Claim 46,

wherein materials on the product include materials on a feature of the product, and

2

wherein if said learning user accesses materials on the feature of the product, the fact that said learning user accesses the materials is kept track of, so as to provide such information to the institute user.

48. (New)   A computer-implemented learning method as recited in Claim 47 further comprising providing to the institute user the fact that materials on the feature of the product have been accessed, if such materials have been accessed, so as to help the institute user design the next release of the product.

49. (New)   A computer-implemented learning method as recited in Claim 46 further comprising sending information related to the institute user to said learning user if said learning user accesses the materials on the product.

50. (New)   A computer-implemented learning method as recited in Claim 49,
        wherein the information related to the institute user is not sent to at least one user if the at least one user sells a product not from the institute user, and
        wherein the identity of said product not from the institute user, is determined by the institute user.

51. (New)   A computer-implemented learning method as recited in Claim 46 further comprising sending an advertisement regarding the institute user to said learning user if said learning user accesses the materials on the product.

52. (New)   A computer-implemented learning method as recited in Claim 46 further comprising assessing a learning user to determine the user's learning progress after materials for learning are presented for the learning user to learn.

53. (New)   A computer-implemented learning method as recited in Claim 46, wherein at least some of the materials for learning is accessed through an URL.

54. (New)   A computer-implemented learning method as recited in Claim 46, wherein materials for learning include multi-media materials.

55. (New)   A computer-implemented learning method as recited in Claim 46, wherein materials for learning include interactive materials.

56. (New)   A computer-implemented learning method as recited in Claim 46, wherein materials for learning include a scenario for a learning user to follow.

57. (New)   A computer-implemented learning method as recited in Claim 46, wherein materials for learning include a course led by a person, such course allowing a learning user to learn as the person teaches.

58. (New)   A computer readable medium comprising a plurality of instructions for learning, said plurality of instructions, when executed by a computer, resulting in the computer:

retrieving materials related to a user;

permitting the user to access materials regarding a learning user if the user is an institute user, as determined based on an identifier of the user;

permitting a learning user to access materials for learning;

monitoring at least one of the users, and updating materials on the user based on the monitoring;

becoming aware of a learning user's understanding in an area;

allowing a learning user to access materials on a product of the institute user to learn about the product; and

keeping track of the fact that said learning user accesses the materials on the product, if said learning user accesses the materials, so as to provide such information to the institute user,

wherein at least some of the materials accessed can be retrieved by a user from another computer, which can be connected to the computer through a network,

wherein the institute user is charged, and

4

wherein based on the charging, a learning user is allowed to access materials for learning, and the institute user is allowed to access materials regarding a learning user.

59. (New)   A computer readable medium as recited in Claim 58,

wherein materials on the product include materials on a feature of the product, and

wherein if said learning user accesses materials on the feature of the product, the fact that said learning user accesses the materials is kept track of, so as to provide such information to the institute user.

60. (New)   A computer readable medium as recited in Claim 59, wherein said plurality of instructions, when executed by the computer, further result in the computer providing to the institute user the fact that materials on the feature of the product have been accessed, if such materials have been accessed, so as to help the institute user design the next release of the product.

61. (New)   A computer readable medium as recited in Claim 58, wherein said plurality of instructions, when executed by the computer, further result in the computer sending information related to the institute user to said learning user if said learning user accesses the materials on the product.

62. (New)   A computer readable medium as recited in Claim 61,

wherein the information related to the institute user is not sent to at least one user if the at least one user sells a product not from the institute user, and

wherein the identity of said product not from the institute user, is determined by the institute user.

63. (New)   A computer readable medium as recited in Claim 58, wherein said plurality of instructions, when executed by the computer, further result in the computer sending an advertisement regarding the institute user to said learning user if said learning user accesses the materials on the product.

64. (New)   A computer readable medium as recited in Claim 58, wherein said plurality of instructions, when executed by the computer, further result in the computer assessing a learning user to determine the user's learning progress after materials for learning are presented for the learning user to learn.

65. (New)   A computer readable medium as recited in Claim 58, wherein at least some of the materials for learning is accessed through an URL.

66. (New)   A computer readable medium as recited in Claim 58, wherein materials for learning include multi-media materials.

67. (New)   A computer readable medium as recited in Claim 58, wherein materials for learning include interactive materials.
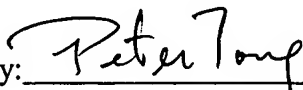
68. (New)   A computer readable medium as recited in Claim 58, wherein materials for · learning include a scenario for a learning user to follow.

69. (New)   A computer readable medium as recited in Claim 58, wherein materials for learning include a course led by a person, such course allowing a learning user to learn as the person teaches.

Dated: April 15, 2004   Respectfully submitted,

Peter P. Tong
1807 Limetree Lane   By:_____
Mountain View, CA 94040   Peter P. Tong
(650) 625-8192   Registration No.: 35,757